

## **Haulli LLC – Terms and Conditions**

Welcome to Haulli, a platform operated by Haulli LLC ("Haulli," "we," "our," or "us"). These Terms and Conditions ("Terms") govern your access to and use of the Haulli web application, marketplace, and related services (collectively, the "Platform"). By creating an account or using the Platform, you agree to these Terms.

If you do not agree to these Terms, you may not use the Platform.

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### **1. Role of Haulli**

Haulli is a technology platform that connects Requesters (individuals requesting pickup, hauling, or disposal services) with Independent Contractors (drivers with trucks, trailers, or hauling equipment who choose to accept jobs).

- Haulli does not provide hauling, transportation, disposal, or labor services.
- All services are performed solely by Independent Contractors who are not employees, agents, or representatives of Haulli.
- Haulli does not control, monitor, or supervise the work performed by Independent Contractors.
- Haulli acts only as a marketplace and payment facilitator between Requesters and Independent Contractors.

By using the Platform, you acknowledge and agree that Haulli has no responsibility or liability for the actions, omissions, conduct, or performance of Independent Contractors or Requesters.

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## **2. User Accounts**

To use the Platform, you must create an account and provide accurate information. You agree to:

- Maintain the security of your login credentials
- Keep your account information up to date
- Not impersonate any other person or entity

Haulli reserves the right to disable or terminate accounts for any reason, including violations of these Terms.

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## **3. Independent Contractor Status**

Independent Contractors who use Haulli:

- Are not employees of Haulli
- Operate as independent businesses
- Are solely responsible for providing their own equipment, licenses, insurance, and compliance with applicable laws
- Set their own schedules and choose which jobs to accept

Requesters acknowledge that Independent Contractors are not vetted, supervised, or controlled by Haulli beyond the collection of basic onboarding information.

Haulli is not responsible for verifying the qualifications, insurance coverage, or legal compliance of Independent Contractors.

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## **4. User Responsibilities**

### **4.1 Requesters Agree to:**

- Provide accurate pickup details and truthful descriptions of materials
- Ensure items are legal and safe to transport
- Comply with all local waste disposal rules
- Not request services that violate laws or regulations

### **4.2 Independent Contractors Agree to:**

- Perform accepted jobs in a professional manner
- Comply with all laws, traffic rules, licensing, and disposal regulations
- Maintain necessary insurance and equipment

Haulli is not responsible for verifying compliance.

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## **5. Payments**

Haulli processes payments between Requesters and Independent Contractors.

- Requesters authorize Haulli to charge their selected payment method for services.
- Independent Contractors authorize Haulli to facilitate payouts.
- Haulli may charge service fees as disclosed during the job request or contractor onboarding.

Haulli does not guarantee any payments, refunds, or earnings; all financial transactions are handled according to our payment processor's terms.

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## **6. No Liability for Contractor Services**

Haulli is not liable for:

- Damage to property during pickup, hauling, transportation, or disposal
- Loss, theft, or improper handling of items
- Injuries, accidents, or incidents occurring before, during, or after services
- Failure of Independent Contractors to complete a job
- Delays or cancellations

All claims or disputes arising from the performance of hauling services must be resolved directly between the Requester and the Independent Contractor.

You release Haulli from all claims arising from services performed by Independent Contractors.

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## **7. User Content and Communication**

By providing information, messages, or uploaded content through the Platform, you grant Haulli a license to use that information for purposes of operating the service.

You agree not to upload illegal, harmful, or fraudulent content.

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## **8. Prohibited Uses**

You may not:

- Violate any laws or regulations
- Use the Platform to transport prohibited or hazardous materials
- Attempt to circumvent payment through the Platform
- Interfere with the Platform's functionality or security
- Misrepresent yourself or provide false information

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## **9. Disclaimers**

Haulli provides the Platform "as is" and "as available" without warranties of any kind.

To the fullest extent permitted by law:

- Haulli disclaims all warranties, express or implied
- Haulli does not warrant that the Platform will be uninterrupted, secure, or error-free
- Haulli is not responsible for contractor availability, performance, or suitability

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## **10. Limitation of Liability**

To the maximum extent permitted under applicable law:

- Haulli is not liable for indirect, incidental, consequential, exemplary, or punitive damages.
- Haulli's total liability to any user will not exceed the amount paid by the user in the 12 months preceding a claim.

- Haulli is not responsible for the acts, omissions, or conduct of any Independent Contractor or Requester.

You agree to indemnify and hold harmless Haulli LLC from any claims related to your use of the Platform or interactions with other users.

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## **11. Dispute Resolution and Governing Law**

These Terms are governed by the laws of the State of [Insert State].

Any disputes must be resolved through binding arbitration, except when prohibited by law. Users waive the right to participate in class-action lawsuits.

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## **12. Account Termination**

Haulli may suspend or terminate access to the Platform at any time for any reason. Users may delete their accounts through the Platform.

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## **13. Updates to Terms**

Haulli may update these Terms at any time. Continued use of the Platform after changes constitutes acceptance of the updated Terms.

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#### **14. Acknowledgment and Acceptance**

By creating an account, using the Platform, or clicking "I Agree," you acknowledge that you:

- Have read and understand these Terms
- Agree to be bound by these Terms
- Accept that Haulli LLC is not liable for the services performed by Independent Contractors
- Accept that your only recourse for disputes relating to job performance is with the Independent Contractor

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If you have questions about these Terms, please contact Haulli LLC